



## KeyBridge Medical Revenue Care - Terms & Conditions for SMS/Text Messaging Program

### **Program Description**

The KeyBridge Revenue Medical Care SMS and Text Messaging Program ("Program") provides account-related communications to consumers regarding accounts placed with KeyBridge for servicing and/or collection. Messages may include account notifications, payment reminders, balance information, follow-up communications, and other messages related to the servicing or collection of your account.

KeyBridge is a debt collector. Communications sent through this Program are for servicing and collection purposes only and are not marketing or promotional in nature.

### **Eligibility and Consent**

The Program is available to consumers who have provided a mobile telephone number to the creditor or KeyBridge at any time in connection with their account.

By opting in to text messaging regarding your debt collection account and providing your mobile phone number, you are consenting to receive SMS communications from the creditor and KeyBridge. You may opt-out at any time (see Opt-Out section below).

### **Message Frequency**

Message frequency will vary depending on account activity, communication needs, and consumer interaction.

### **Cost and Charges**

Message and data rates may apply. You are responsible for any fees or charges assessed by your mobile carrier in connection with receiving text messages.

### **How to Opt Out**

You may opt out of receiving SMS/text messages from KeyBridge at any time by replying STOP to any message. After you reply STOP, you will no longer receive text messages from KeyBridge regarding your account.

### **Customer Support / Help**

For assistance, you may reply **HELP** to any text message.

You may also contact KeyBridge via:

**Phone:** 877-879-9822

**Email:** [patientservices@keybridgemed.com](mailto:patientservices@keybridgemed.com)

**Mailing Address:** 2348 Baton Rouge Ave, Lima, OH 45805

**Information related to our terms and conditions can be found a** [www.keybridgemed.com](http://www.keybridgemed.com)