



## KeyBridge Medical Care –SMS/Text Messaging Privacy Policy

Last updated 2/2/2026

### **Data Use & Privacy**

Information collected, used, or obtained through the KeyBridge SMS/Text Messaging Program is used solely for account servicing and collection communications related to your account. Text messages are not used for marketing or promotional purposes.

KeyBridge does not sell, share, or rent your personal information to any third parties. All information obtained through text messaging is handled in accordance with KeyBridge's Privacy Policy, available at <https://www.keybridgemed.com/privacy>

### **Eligibility**

This program is intended for individuals who have provided a mobile telephone number to the creditor or to KeyBridge in connection with the servicing or collection of an account. Standard messaging channels may not be available on all carriers or in all geographic areas.

### **Carrier Liability Disclaimer**

Wireless carriers are not liable for delayed or undelivered messages.

### **Opt-Out**

You may opt out of receiving SMS or text messages from KeyBridge at any time by replying STOP to any message. After you reply STOP, you will no longer receive text messages from KeyBridge related to your account.

### **Changes to Terms**

KeyBridge may revise this SMS/Text Message Privacy Policy from time to time. Any updates will be will be posted on this page and will become effective immediately upon posting.